



Microsoft are aware of an issue affecting Outlook where the message content is not displayed. Additionally if you compose a new email, your typed text cannot be seen.

To resolve this, close Outlook and run the following command by pressing and holding the windows key and pressing R and paste the following:

```
"C:\Program Files\Common Files\microsoft shared\ClickToRun\officec2rclient.exe" /update user updatetoversion=16.0.13901.20462
```

If you get an error saying "Windows cannot find c:\program" or similar, try pasting without the speech marks:

```
C:\Program Files\Common Files\microsoft shared\ClickToRun\officec2rclient.exe /update user updatetoversion=16.0.13901.20462
```

This takes about 2-3 minutes to complete and does not require a reboot.